

WILLOW GRANGE HOLIDAY COTTAGES

WILLOW HOUSE

BOOKING FORM

DATE.....

NAME

ADDRESS

TELEPHONE NUMBER	MOBILE
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EMAIL

DATE OF ARRIVAL
DATE OF DEPARTURE

NUMBER OF ADULTS	NUMBER OF CHILDREN
NUMBER OF CARS & REGISTRATION NO.	

PLEASE NOTE:

AS A WORKING FARM WE DO NOT PERMIT PETS ON TO THE PREMISES.

BOOKINGS ARE NOT CONFIRMED UNTIL AVAILABILITY IS AGREED, A DEPOSIT PAID AND OUR TERMS AND CONDITIONS HAVE BEEN ACCEPTED.

WILLOW GRANGE HOLIDAY COTTAGES

TERMS AND CONDITIONS

Payment :We ask for a 25% non refundable deposit and the balance to be paid not less than four weeks from date of arrival. We do not accept credit cards so payment should be made by cheque. If final payment is not paid by the due date (please note that we do not send out reminders) we reserve the right to cancel the booking. In the event of a duplicated booking, we reserve the right to offer equal or better accommodation to the client or a refund of the monies paid. Our liability is limited to that offer only.

The property is offered with all heating, lighting, electricity, bed linen and towels included.

- 1) There is ample parking available and guests are requested to drive slowly and carefully as there are children playing in the grounds; all children should be supervised as this is a working farm. Parking is at the risk of the guests using it.
- 2) No liability is accepted for damage or loss of property during your stay. Please ensure your car is locked and that the property is secured when you go out.
- 3) There are two hot tubs for the convenience of guests and notes for guidance are displayed alongside.
- 4) Any furniture, fittings or equipment moved during your stay must be returned to their original position prior to departure. All damage must be reported and paid for prior to your leaving. Willow Grange Holiday Cottages reserve the right to charge retrospectively for damage not previously reported. Any damage charged for will be recorded by digital image for the benefit of proof.
- 5) Willow Grange Holiday Cottages reserve the right to gain access to any property to effect repairs and maintenance at any time.
- 6) The property is limited to the number of persons advised on the booking form; Willow Grange Holiday Cottages reserve the right to refuse entry to unauthorized persons.
- 7) The property must be vacated by 10.00am on the day of departure and should be left in a clean and tidy condition. Any excess use involving dirt or stains to soft furnishings will be charged for. We wish to present our properties in the best of condition to our guests; please help us to maintain our high standards.

Signed:

Dated: